## Reminder Tool Methods Used to Improving Immunization Rates

### Make a Change and Celebrate!

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#### **Background and Purpose**

- Beginning in 2014, West Central District Health Department (WCDHD)
  began implementing reminder postcards to immunization clients ages 1318 years to remind them that they are due for recommended vaccines in
  efforts to increase vaccine rates in this population.
- All reminder postcards follow the Advisory Committee on Immunization Practices (ACIP) and work as a reminder to parents that their child is due for needed vaccines. WCDHD utilizes the Nebraska State Immunization Information System (NESIIS) to generate a reminder recall report on a monthly basis to increase vaccination coverage rates for clients ages 13-18 years. This report is then utilized to distribute postcards to these clients.

#### Design



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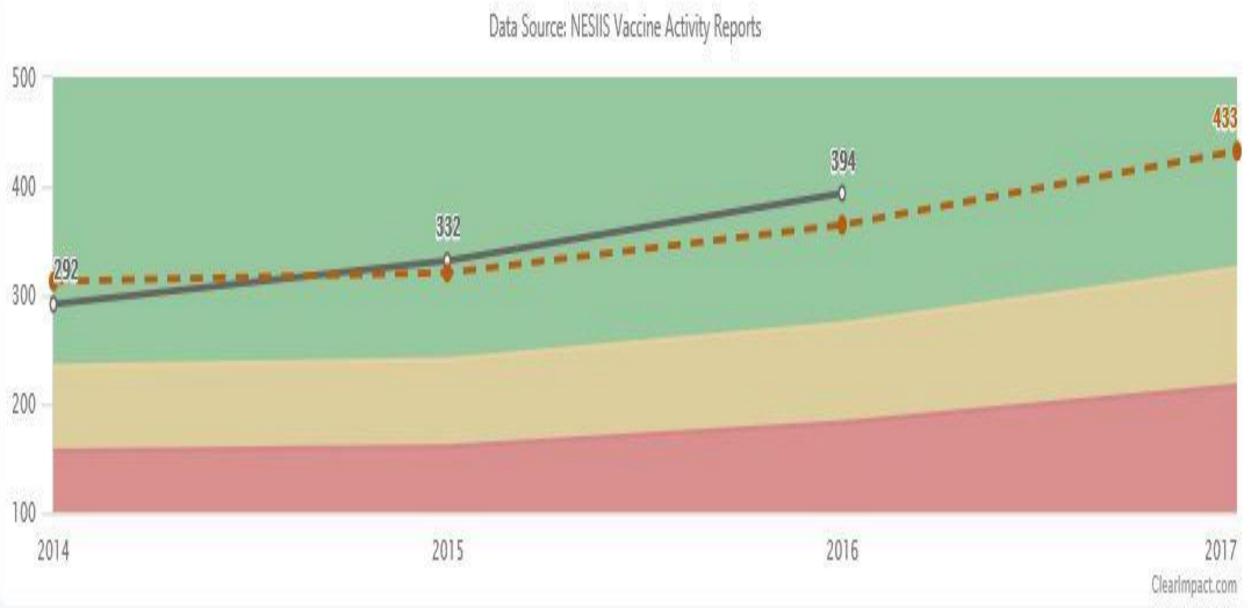
• The postcards are designed to include education on ACIP immunizations with emphasis on HPV and Meningitis for this particular age group.

#### **Demographics**

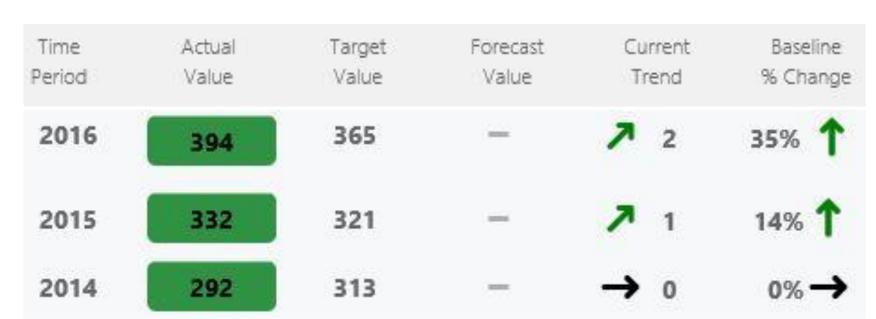
- WCDHD works to protect, preserve, and improve the health of the 38,931 residents of Lincoln, Logan, McPherson, Arthur, Hooker, and Thomas counties.
- According to the 2015 United States Census Bureau, 25.2% of the population in these counties are 18 years of age or younger.

#### Results

• WCDHD set a target goal to increase overall vaccine rates of 13-18 year old clients by 10% annually beginning in 2014 after implementation of the reminder postcards.



 Overall vaccine rates for 2015 and 2016 have met and exceeded the 10% increase of vaccines annually.



#### **Discussion**

#### Limitations

- Change of address in clients
- Limited funding opportunities for supplies

#### **Next Steps**

- Would this be considered as an option for my clients?
- Where do I go to create/order postcards?
- How much does this cost?
- How do I run the reminder recall reports?
- How do I choose which age group to target?

#### <u>Pros</u>

- Potential to increase vaccination rates not only in HPV and Meningitis, but other vaccinations as well
- Quick and easy to run reminder recall report
- Clients and/or parents are positive with receiving the postcard as a reminder
- Potential to decrease rates of clients who are not up-to-date on vaccinations
- Inexpensive reminder tool

#### Cons

- Funding for postcards as well as postage
- Returned postcards of clients who have had a change of address

#### **Implications**

- From implementation of distributing reminder postcards in 2014,
   WCDHD's data has proven that this reminder tool is an effective method of increasing vaccination rates for clients ages 13-18 years.
- Vaccine rates specifically for HPV and Meningitis as of 2016 increased in clients ages 13-18 by 9% since 2014. (This figure does not take into consideration Meningitis B vaccination rates as this vaccine was not available in 2014 or 2015).